



Are you using the Chrome Browser?

The tools that students work with are connected to Chrome, so they WILL NOT work in other browsers like Safari, Explorer etc ...



If you don't have Chrome installed on your personal computer, you can download it by [clicking here](#).

Is your child signed into Chrome?

For students to access UGcloud tools, they will need to be signed into Chrome with their UGcloud email address.

If a parent and/or other user is signed into the Chrome browser already, a student will not be able to sign into the UGCloud platform as their credentials (username and passwords) will not match.

[WATCH VIDEO: Signing Students into the Chrome Browser](#)

Students should now have access to their account, including UG2GO, and G-suite tools like Google Classroom, Docs, Slides etc ...

Important Note: *We suggest avoiding using Incognito Mode to sign your child into UGCloud. They may not be connected to all of the tools that they need for Distance Learning in the UGDSB.*

Now that we are signed in,
How can I Access **UG2GO**, **Google Classroom** a
and other G-Suite Tools and services?

Click here to sign into UG2GO:

[Signing into UG2GO from a Laptop/Desktop](#)

Click her to learn how to sign into Google Classroom:

[Signing into Google Classroom on a Computer/Laptop](#)

Created by the UGDSB Tech Coaches

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